

Department of Education

Region IV-A
SCHOOLS DIVISION OF QUEZON PROVINCE

28 September, 2021

DIVISION MEMORANDUM DM No. 744, s. 2021

INSTRUCTION ON THE PROVISION OF TECHNICAL ASSISTANCE IN THE MANAGEMENT OF LEARNER INFORMATION SYSTEM IN DEPED QUEZON

To: OIC - Assistant Schools Division Superintendents
Division Chiefs

Public Schools District Supervisors Public and Private School Heads LIS/EBEIS Coordinators/Registrars

All Others Concerned

- In line with the implementation of Learner Information System for SY 2021-2022 and Project ALISTO, this office advises all public and private schools in this Division on the use of revised templates for pending requests such as LRN Approval, Enrolment with Gap, Correction of Grade Level, Enrolment of Ineligible/Erroneously Tagged, Correction of Learner Profile (SDO level) and Masterlist of School Heads effective September 20, 2021.
- Please refer to the attached specific instruction for smooth facilitation of documents to be submitted.
- For issues concerning the approval of Central Office which will be consolidated by the Schools
 Division Office, below are the requirements to upload thru
 https://tinyurl.com/SDOQuezonLISHelpdesk. There is no need to submit the hardcopy.

Request Forms/ Issues/Service Type	Requirements to be Uploaded (based on Unnumbered Memo dated June 16, 2019 Re: ICTS-USER SUPPORT DIVISION HELPDESK PROCESS
RF1 - LRN Merging	✓ Scanned RF with School Head Signature ✓ Excel File of RF
RF2 - LRN Reactivation / Enrolment with Data Issues	Additional if needed:
RF4 - Unmerge LRN	✓ Scanned Birth Certificate ✓ Scanned Form 137 and/or Form 138

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RF10 - Merging of School IDs	✓ Scanned RF with School Head Signature ✓ Excel File of RF ✓ Valid permit for Private Schools		
RF12 - Reopening of School Enrolment	✓ Scanned RF with School Head Signature ✓ Excel File of RF		
RF13 - Correcting Transfer Related Issues (Errors)	✓ Scanned RF with School Head Signature ✓ Excel File of RF		
RF14 - Confirmation of Transfer from Closed Schools	Additional if needed: ✓ Scanned Form 137 and/or Form 138		
RF15 - Unenrolment of Learner	✓ Scanned RF with School Head Signature ✓ Excel File of RF Additional if needed: ✓ Scanned Birth Certificate ✓ Scanned Form 137 and/or Form 138		
Incident Report/ Others (Requests/Issues which are not stated above like Change of DOOE, Error in assigning/removing Role,)	Screenshots of error or evidence and incident report and detailed explanation letter addressed to The EMISD Chief Education Management Information System Division Planning Service DepEd Complex Meralco Ave., Pasig City		
- 15/ 6//	Please coordinate with the Planning Staff for clarifications.		

*Excel file of these forms can be downloaded thru lis.deped.gov.ph support tab with file name Request for Correction Forms.

4. For easy consolidation in the Division level, please follow the suggested file name.

Documents	FILE NAME		
✓ Scanned RF with School Head Signature (.pdf)	RF <number>_School Name_School ID_SRF</number>		
✓ Excel RF	RF <number> School Name School ID ERF</number>		
✓ Scanned Birth Certificate (.pdf)	RF <number>_School Name_School ID_Learner's Name_SBC</number>		
✓ Scanned Form 137 and/or Form 138 (.pdf)	RF <number>_School Name_School ID_ Learner's Name SFF</number>		
✓ Permit to Operate (.pdf)	RF <number>_School Name_School ID_PTO</number>		
 ✓ Other Documents (if required by the Planning & Research Section) 	Issue/Service Type_School Name_School ID		

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- In case of no action after 15 working days, it is advised to resend the request form (RF) so that the Division-in-charge of escalating RFs will do the same until the forms be escalated at the Central Office level.
- This division also provides contact numbers for other requests such as password reset, new User Account for Private Schools and other inquiries.

Purpose/s	Contact Numbers
LIS/EBEIS Technical Assistance for 1st and 3rd Congressional District – Public Elementary Schools	09617236843
LIS/EBEIS Technical Assistance for 2nd and 4th Congressional District – Public Elementary Schools	09192926965
LIS/EBEIS Technical Assistance for 1st to 4th Congressional District – Public Secondary Scools	09192926980
LIS/EBEIS Technical Assistance for 1st to 4th Congressional District – Private Schools	09192926983
Password Reset via text message Text Format Password Reset> <school id=""> <school name=""> <name head="" of="" school=""> <reason for="" resetting=""> Contact number of the sender should be consistent with the masterlist sent by the</reason></name></school></school>	Designated Phone Number per Congressional District
District Office	09192925637

7. To address problems on LIS Confirmation and SF10/F137 follow up outside the respective districts and division, those who have already done their effort to communicate and made several follow ups to concerned school may send an email to the email address mentioned below using the following message format.

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Email Subject: SF10/LIS Confirmation Follow Up from (Name of Schools, Division)				
Calling the ATTENTI	ON of:			
School Division Region Issue Name of Learner LRN Receiving School School ID Division Region Requestor Contact Number				

Designated Emails per Congressional District

E	For Public School	Elementary	Secondary	
M	1st Congressional District	sdo.quezon.lispublicelem1@deped.gov.ph	sdo.quezon.lispublicsec1@deped.gov.ph	
A	2 nd Congressional District	sdo.quezon.lispublicelem2@deped.gov.ph	sdo.quezon.lispublicsec2@deped.gov.ph	
7	3rd Congressional District	sdo.quezon.lispublicelem3@deped.gov.ph	sdo.quezon.lispublicsec3@deped.gov.ph	
1	4th Congressional District	sdo.quezon.lispublicelem4@deped.gov.ph sdo.quezon.lispublicsec4@deped.gov		
s				
-	For Private School	sdo.quezon.lisprivate@deped.gov.ph		

- 8. Reminder is also given the proper utilization of LIS Tracking System per DepEd Order 32, s. 2021. Any malicious intent/misutilization of LIS Tracking System that resulted in delays or in pending transfer transactions between schools shall be reported to the Office of the Schools Division Superintendent thru quezon@deped.gov.ph for appropriate action. Action taken and evidences shall be attached to the incident report to support the claim.
- 9. As mandated by DepEd Order No. 32, s. 2021, transmittal of scanned certified copy of Form 137/SF10 together with other supporting or attached documents to the receiving school of Grade 6 and Grade 10 completers (Grade 7 and 11 in the receiving school) can be an option to fasttrack the transmission of documents via school official email address provided that the request shall be made through the LIS portal – Tracking/Transfer facility. This is also applicable for Kinder completer.

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^{*}This is just only for indorsement to the concerned Division or District Offices and does not guarantee immediate action.



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- 10. For public school heads who transferred from one station to another, submission of district consolidated Masterlist of School Heads template shall be sent via sdo.quezon.planning@deped.gov.ph.
- 11. Widest dissemination of and compliance to this Memorandum is desired.

ELIAS A. ALICAYA JR., EdD

Assistant Schools Division Superimendent

Officer-In-Charge

Office of the Schools Division Superintendent

DEPED - QUEZON
ICT UNIT

UPLOADED

Date/Time: 09-29-21 2: 41 pm

By: WILL
Ref. no. DM 724, 5. 22

parmjdf09/28/2021

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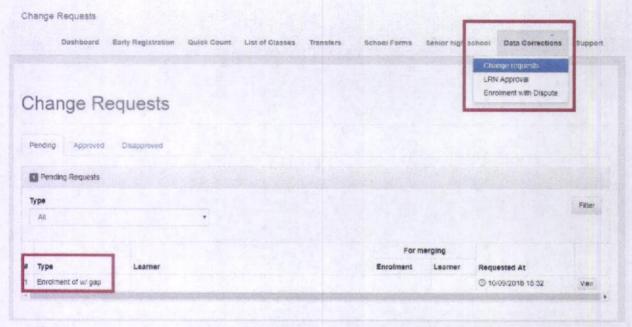
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SPECIFIC INSTRUCTIONS IN SENDING SUPPORTING DOCUMENTS FOR LIS REQUEST FOR CORRECTION VIA EMAIL (DIVISION APPROVAL ONLY)

Identify what Data Correction Type you have in your Learner Information System Account.

Thru Data Correction



2. Login to your DEPED EMAIL account and Download the template thru https://tinyurl.com/quezonisotemplate under the folder of School Governance and Operations Division - Planning & Research Section - Planning Unit - Internal Forms (For Public School Only)

<< Master list of School Heads
<< Request for LRN Approval
<< Erroneously Tagged Approval
<< Enrolment with Gap Approval
<< Correction of Grade Level
<< Correction of Learner Profile
<< Data Sharing Agreement

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- 3. You can also use the templates attached to this work instruction.
- 4. Download the template which is suited to the Data Correction Type for a specific learner with pending approval. Ex. Request intended for Erroneously Tagged learner should not be supported with the Template for Enrolment with Gap. Do not edit the word "Erroneously Tagged Template" and replace it with the word Enrolment with Gap "or other requests.
- Modifying the forms such as placing the School Name and District in the header or Creating new templates that are similar to the one provided by the Division is prohibited.
- Print the template.
- 7. Fill out ALL the blank boxes. Only the Extension Name must be left blank if the concerned learner does not have one. Signature of concerned Class Adviser and School Head should be filled out with original signature of both personnel or in their absence, their alternate/OICs.
- 8. The data to be filled out in the template should be tallied with the one encoded in the Learner Information System and the supporting documents. Hence, if there are discrepancies between the data on LIS and supporting documents, justification/explanation should be written at the REMARKS column.

For example:

In the **LIS**, the learner has the status of dropped in SY 2017-2018 while in the SF10/SF9 the he/she has the status of **Passed**, therefore the existence of discrepancy should be explained in the remarks column of Request for Erroneously Tagged/Ineligible Approval.

9. Prepare the listed documents below as support to pending request.

Request Type	Supporting Documents	
LRN Approval	 ✓ Request for LRN Approval Form (see attached) ✓ Birth Certificate ✓ Previous SF9/10 (Form 137/138) or other equivalent documents such as but not limited to A&E/PEPT/PVT Result 	
Enrolment with Gap	 ✓ Request for Enrolment with Gap Form (see attached) ✓ Previous SF9/10 (Form 137/138) or other equivalent documents such as but not limited to A&E/PEPT/PVT Result 	
Enrolment of Ineligible/Erroneously Tagged	 ✓ Request for Enrolment of Ineligible/Erroneously Tagged Form (see attached) ✓ Previous SF9/10 (Form 137/138) or other equivalent documents such as but not limited to A&E/PEPT/PVT Result 	
Correction of Grade Level	 ✓ Request for Correction of Grade Level (see attached) ✓ Previous SF9/10 (Form 137/138) or other equivalent documents such as but not limited to A&E/PEPT/PVT Result 	

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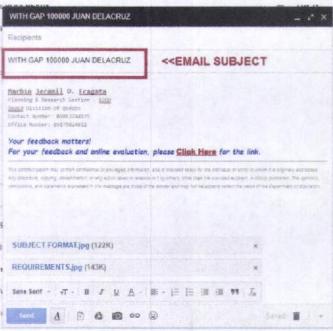


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Correction of Profile	Learner	Request for Correction of Learner Profile Form (see attached) *School Name and ID in the template can be replaced by CLC Name and Code/ID Birth Certificate Previous SF9/10 (Form 137/138) or other equivalent documents such as but not limited to A&E/PEPT/PVT/ALS Portfolio Assessment Result	
Temporarily Enrolled Learners		✓ Affidavit of Undertaking for Learners with Unsettled Account (or ALS Portfolio Assessment Result signed by SDS/Division ALS Specialist/Supervisor for ALS Passer if PEPT or A&E Result is not yet applicable/available)	

- 10. If the available document is the previous SF9/Report Card, there is no need to attach previous SF10/F137 unless required by the Planning and Research Section for further verification of the learner. Only the previous SF9/10 or its equivalent with proper signature can be acknowledged by the Planning staff. Falsification of documents is prohibited.
- 11. For temporarily enrolled learners especially those with unsettled accounts from private schools which are enrolled in the system but with pending status, the school shall attach Affidavit of Undertaking.
- 11. Scan or shot the completed forms **legibly and brightly** using scanner or camera. Do not cut the header nor the footer to avoid return of the request.
- Submit the documents online using the correct SUBJECT FORMATS STRICTLY to the ASSIGNED EMAILS only.



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SUBJECT FORMAT

Request Type	Email Subject Format		
LRN Approval	<type of="" request=""><school id=""><name learner="" of=""> Ex. LRN Approval 100000 Juan Dela Cruz</name></school></type>		
Enrolment with Gap	<type of="" request=""><school id=""><name learner="" of=""> Ex. With Gap 100000 Juan Dela Cruz</name></school></type>		
Enrolment of Ineligible/Erroneously Tagged	<type of="" request=""><school id=""><name learner="" of=""> Ex. Erroneously Tagged 100000 Juan Dela Cruz</name></school></type>		
Correction of Grade Level	<type of="" request=""><school id=""><name learner="" of=""> Ex. Correction of Grade Level 100000 Juan Dela Cruz</name></school></type>		
Correction of Learner Profile (Formal)	<type of="" request=""><school id=""><name learner="" of=""> Ex. Correction of Basic Profile 100000 Juan Dela Cruz</name></school></type>		
Correction of Learner Profile (Non-Formal/ALS)	<type of="" request=""><clc name=""><name learner="" of=""> Ex. Correction of Basic Profile Don Juan CLC Juan Dela Cruz</name></clc></type>		
Temporarily Enrolled Learner	<type of="" request=""><school id=""><name learner="" of=""> Ex. Temporarily Enrolled 100000 Juan Dela Cruz</name></school></type>		

DESIGNATED EMAILS

E	For Public School	Elementary	Secondary	
M	1 st Congressional District	sdo.quezon.lispublicelem1@deped.gov.ph	sdo.quezon.lispublicsec1@deped.gov.ph	
A	2 nd Congressional District	sdo.quezon.lispublicelem2@deped.gov.ph	sdo.quezon.lispublicsec2@deped.gov.p	
7	3 rd Congressional District	sdo.quezon.lispublicelem3@deped.gov.ph	sdo.guezon.lispublicsec3@deped.gov.ph	
	4 th Congressional District	sdo.quezon.lispublicelem4@deped.gov.ph	sdo.quezon.lispublicsec4@deped.gov.ph	
S	Francisco Cabard	and a suppose the sales	to Odes ad assumb	
	For Private School	sdo.quezon.lisprivate@deped.gov.ph		

- Do not ZIP/compress the supporting documents. Upload the files in the email separately.
- 14. Sending the supporting documents to email that you are not assigned to, or sending to both main email and backups, or sending the Division template to emails of Central Office is highly discouraged. Only in the emails indicated above should the school send, unless there is an advisory from the Planning and Research Section.
- 15. Bulk submission of documents for multiple learners should not be practiced. Likewise, sending email for the same learner twice is also discouraged. ONE LEARNER ONE SUBMISSION is highly recommended to fast track the transaction.
- 16. Acknowledge the message made by the Planning & Research Section upon checking the action taken in the LIS. Replying "ok", "Acknowledged" or "Thank you" is recommended to inform the staff that the transaction is completed.

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17. Submit the documents even before the deadline.

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REQUEST FOR LRN APPROVAL

(Email Subject: <Type of Request> <School ID> <Name of Learner>)

	School	Information		
School				
School ID Contact Number		Contact Number		
Grade	Grade Section			
First Day	in School as Appea	red in School Form 2 >>		
Personal In	formation of Learne	ers as Appeared in Birth Cer	tificate	
First Name	Middle Name	Last Name	Ext Name	
Date of Birth		Gender		
Check	ist of Documents to	Be Submitted (Please chec	k)	
Civil Registrar Birth ✓ Previous SF9 or SF10 A&E/PEPT/PVT Result ✓ Request for LRN Appre	(Form 137/138) or oth	ay Certificate er Equivalent Documents such	as but not limited to	
		marks		
Remarks				
	Certified Tr	rue and Correct		
Signature				
Printed Name				
Designation	Designation Class Adviser School Head			

*Fill out all boxes completely and legibly

E	For Public School	Elementary	Secondary	
M	1st Congressional District	sdo.quezon.lispublicelem1@deped.gov.ph	sdo.quezon.lispublicsec1@deped.gov.ph	
A	2 nd Congressional District	sdo.quezon.lispublicelem2@deped.gov.ph	sdo.quezon.lispublicsec2@deped.gov.ph	
7	3 rd Congressional District	sdo.quezon.lispublicelem3@deped.gov.ph	sdo.quezon.lispublicsec3@deped.gov.ph	
	4th Congressional District	sdo.quezon.lispublicelem4@deped.gov.ph	sdo.quezon.lispublicsec4@deped.gov.ph	
S	For Private School	sdo.quezon.lisprivate@deped.gov.ph		

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SCHOOLS DIVISION OF QUEZON PROVINCE

REQUEST for ERRONEOUSLY TAGGED (INELIGIBLE) APPROVAL

(Email Subject: <Type of Request> <School ID> <Name of Learner>)

	School	Information	
School			
School ID		Contact Number	
First Day i	n School as Appea	red in School Form 2 >>	
Personal Inf	ormation of Learne	rs as Appeared in Birth Cer	tificate
First Name	Middle Name	Last Name	Ext Name
Learner's Status as app	eared (please indic	cate if dropped, NLS, promo	ted, conditionally)
Status per SF 10/ Form 137		Status per LIS - Last End of the School Year	
	Checklist of Docur	nents to Be Submitted	
 ✓ Previous SF9 or SF10 (I A&E/PEPT/PVT Result ✓ Request for Erroneous 		er Equivalent Documents such	as but not limited to
reduced for Erroridous		g erroneously tagged	
Reason/s:			
	Certified Tr	ue and Correct	
Signature			
Printed Name			
Designation	Class Advis	ser Scl	nool Head

^{*}Fill out all boxes completely and legibly.

E	For Public School	Elementary	Secondary
M	1st Congressional District	sdo.quezon.lispublicelem1@deped.gov.ph	sdo.quezon.lispublicsec1@deped.gov.ph
A	2 nd Congressional District	sdo.quezon.lispublicelem2@deped.gov.ph	sdo.quezon.lispublicsec2@deped.gov.ph
7	3rd Congressional District	sdo.quezon.lispublicelem3@deped.gov.ph	sdo.quezon.lispublicsec3@deped.gov.ph
1	4th Congressional District	sdo.quezon.lispublicelem4@deped.gov.ph	sdo.quezon.lispublicsec4@deped.gov.ph
S		-4	A-Oddb
	For Private School	sdo.quezon.lispriva	ite@deped.gov.pn

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REQUEST for ENROLMENT WITH GAP APPROVAL

(Email Subject: <Type of Request> <School ID> <Name of Learner>)

on of Learners	as Appeared in Bir	th Certificate
le Name	Last Name	Ext Name
Required In	nformation	
Cur	rent School	Previous School
)		
The state of the s		
ist of Docume	ents to Be Submitted	
		s such as but not limited to
The state of the s		
Certified True	and Correct	
Class Advise	r	School Head
	ist of Docume 7/138) or other Reason/s for	Required Information Current School

^{*}Fill out all boxes completely and legibly.

E	For Public School	Elementary	Secondary	
M	1st Congressional District	sdo.quezon.lispublicelem1@deped.gov.ph	sdo.quezon.lispublicsec1@deped.gov.ph	
A	2 nd Congressional District	sdo.quezon.lispublicelem2@deped.gov.ph	sdo.quezon.lispublicsec2@deped.gov.ph	
T	3rd Congressional District	sdo.quezon.lispublicelem3@deped.gov.ph	sdo.quezon.lispublicsec3@deped.gov.ph	
	4th Congressional District	sdo.quezon.lispublicelem4@deped.gov.ph	sdo.quezon.lispublicsec4@deped.gov.ph	
S	For Private School	Private School sdo.quezon.lisprivate@deped.gov.ph		

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REQUEST for CORRECTION OF GRADE LEVEL

(Email Subject: <Type of Request> <School ID> <Name of Learner>)

	School I	nformation	
School			
School ID		Contact Number	
Grade LEVEL as appeared in LIS (incorrect)		Grade LEVEL based on legal/supporting documents (correct)	
First D	ay in School as Appear	red in School Form 2 >>	
Persona	I Information of Learne	rs as Appeared in Birth Co	ertificate
First Name	Middle Name	Last Name	Ext Name
	Checklist of Docum	ents to Be Submitted	
A&E/PEPT/PVT Res	THE RESIDENCE OF THE PROPERTY	er Equivalent Documents suc late	ch as but not limited to
		recting grade level	
Reason/s:			
	Certified Tru	ue and Correct	
Signature		erold ve on horse	
Printed Name			
Designation	Class Advis	er S	chool Head

"Fill out all boxes completely and legibly.

E	For Public School	Elementary	Secondary	
M	1st Congressional District	sdo.quezon.lispublicelem1@deped.gov.ph	sdo.quezon.lispublicsec1@deped.gov.ph	
A	2 nd Congressional District	sdo.quezon.lispublicelem2@deped.gov.ph	sdo.quezon.lispublicsec2@deped.gov.ph	
1	3rd Congressional District	sdo.quezon.lispublicelem3@deped.gov.ph	sdo.quezon.lispublicsec3@deped.gov.ph	
1	4th Congressional District	sdo.quezon.lispublicelem4@deped.gov.ph	sdo.quezon.lispublicsec4@deped.gov.ph	
S	For Private School	sdo.quezon.lisprivate@deped.gov.ph		

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REQUEST for CORRECTION OF LEARNER PROFILE

(Email Subject: <Type of Request> <School ID/CLC Name or ID> <Name of Learner>)

	Basic Information	
	Old Data	New Data
Last Name		
First Name		
Middle Name		
Extension name		
Birthdate		
Gender		
LRN		
	Checklist of Documents to Be S	ubmitted
✓ Previous SF9/10 (Form 1 Result (for Formal School		Certificate or Baptismal Certificate such as but not limited to A&E/PEPT/PVT
	Reason/s for CORRECTING Bas	sic Profile
Reason/s:		
	Certified True and Corre	ct
Signature		
Printed Name		
Designation	Class Adviser	School Head
Contact Number (if available)		

^{*}Fill out all boxes completely and legibly.

E	For Public School	Elementary	Secondary	
M	1st Congressional District	sdo.quezon.lispublicelem1@deped.gov.ph	sdo.quezon.lispublicsec1@deped.gov.ph	
A	2 nd Congressional District	sdo.quezon.lispublicelem2@deped.gov.ph	sdo.quezon.lispublicsec2@deped.gov.ph	
~	3rd Congressional District	sdo.quezon.lispublicelem3@deped.gov.ph	sdo.quezon.lispublicsec3@deped.gov.ph	
	4th Congressional District	sdo.quezon.lispublicelem4@deped.gov.ph	sdo.quezon.lispublicsec4@deped.gov.ph	
S	For Private School	sdo.quezon.lisprivate@deped.gov.ph		

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